



COVID-19 Frequently Asked Questions (FAQs):

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MKT_004

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Why am I receiving this FAQs?

You are receiving these FAQs to answer questions about the Coronavirus Disease 2019 (COVID-19) testing offered by Machaon Diagnostics.

Who is Machaon Diagnostics?

Machaon Diagnostics, founded in 2003, is a clinical reference laboratory that performs specialized testing for hospitals and physicians all over the country, including for some of the nation's most prestigious institutions. We are a California-based company, accredited by the College of American Pathologists (CAP) and the federal Clinical Laboratory Improvements Amendments (CLIA) program. We are licensed in California and multiple other states to perform high complexity clinical testing.

What is COVID-19?

COVID-19 is a contagious respiratory illness caused by the SARS-CoV-2 virus. COVID-19 can cause a mild to severe illness. Severe cases of COVID-19 can result in hospitalization or death. The virus that causes COVID-19 can be spread to others before and after an infected individual shows signs or symptoms of being sick. A list of known COVID-19 symptoms can be found at the following link: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

What is the Machaon Diagnostics test?

We test for the COVID-19 virus using a genetic method that is both rapid and highly accurate. The test was validated using oral saliva swabs to detect very small amounts of the virus that causes COVID-19.

Why am I being tested?

You are being tested to help limit the spread of COVID-19 to you, your coworkers and our community. Since individuals infected with COVID-19 can spread the virus before exhibiting symptoms, routine testing will help keep everyone safe.

Will you keep my sample after testing?

No, your sample will be destroyed following testing. All testing is performed by Machaon Diagnostics.

Is any other testing being performed on my sample?

No other testing is performed on the samples we collect for COVID-19 testing.



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What does a positive result mean?

If you have a positive test result, it is very likely you have COVID-19. Therefore, it is also likely you may be placed in isolation to avoid spreading the virus to others. Your healthcare provider will work with you to determine how best to care for you based on your test results along with medical history, and your symptoms.

Have you ever seen a false positive result with your test?

Not yet; however, there is a very small chance this test can give a positive result that is incorrect (a false positive result). Since we are using a genetic test to detect viral RNA, false positive results are considered unlikely.

What does a negative result mean?

A negative test result means the virus that causes COVID-19 was not detected in your sample. It is possible for this test to give a negative result that is incorrect (a false negative result) in some people with COVID-19. This means you could possibly still have COVID-19 even though the test is negative.

Are you taking advantage of sample pooling?

Yes, for sites that qualify for surveillance testing (positivity rate < 6%). The California COVID-19 Testing Task Force recommends pooled testing to help protect the national testing supply chain and to enhance test capacity and access. We limit pooled testing to 5 samples and retest positive pools individually in accordance with FDA guidance.

Are you using my sample for clinical research?

No.

What happens to my test result and personal information?

All laboratories testing for COVID-19 are required by law to share test results and contact information with your local Department of Public Health to facilitate contact tracing.

How are you keeping my information private and secure?

We secure and encrypt all Protected Health Information (PHI) in accordance with the Health Insurance Portability and Accountability Act (HIPAA). Access is restricted to PHI to only authorized Machaon staff members. Result transmission is encrypted and only shared with employers if a waiver is on file.

For more information e-mail: COVID-19@machaondiagnosics.com